



# PARENT & FAMILY SESSION

NAVIGATING  
COLLEGE TOGETHER



[sa.uncg.edu/division-of-student-affairs/parents-families/](https://sa.uncg.edu/division-of-student-affairs/parents-families/)







# WELCOME

## INTRODUCTIONS

**Dr. Cathy Akens**

Vice Chancellor for Student Affairs

**Dr. Brett Carter**

Associate Vice Chancellor for Student  
Affairs & Dean of Students



# SESSION OVERVIEW

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**1** Navigating College Scenarios

**3** Spartan Family Weekend

**2** Spartan Family Engagement

**4** Closing Remarks



# SCENARIO #1

## Homesickness & Engagement

Your student has not sounded like themselves when you've spoken with them since they arrived at UNCG a few weeks ago. When you press, you discover they are homesick. Your student has not made any friends and is feeling lonely. Your student is complaining that the food is awful, there is no social life, and the academic work is too demanding. They just are not connecting on campus.

**What would you do?**

# SCENARIO #2

## Academics & Grades

It's the end of September and while talking with your student, you inquire about how their classes are going. They mention they are feeling a bit overwhelmed with upcoming midterms. They did well in high school, but they seem to have difficulty adjusting to college academic life.

**What would you do?**

# SCENARIO #3

## Health & Well-Being

It has been a couple of months since you dropped your student off at UNCG. Today, you are speaking with your student and they mention some concerning behaviors of experiencing episodic anxiety, not attending classes, and sleeping a lot. They have also communicated to you about being worried about balancing the college workload, making new friends, and living in a new place. They have even mentioned dropping out. When asked if your student was taking their medication, their response was “No, because it makes me feel tired all the time.”

**What would you do?**

# SPARTAN FAMILY ENGAGEMENT

## 1 Newsletters & Social Media

Stay connected by following Spartan Family Engagement on Facebook/Instagram and reading monthly family newsletters.



## 2 Campus Events

Be on the lookout for family centered events during the academic year. 2024-2025 saw Family Weekend, a Family Baseball Game, and a Family Visit to the Weatherspoon Art Museum!

## 3 Spartan Family Portal

You will receive information to log in to the Spartan Family Portal via email. With this one-stop shop, you will find information and resources and can connect with Spartan Family Engagement for questions or concerns.

# Spartan Family & Guest Accounts:

## *Know the Difference*

### Spartan Family Portal

- Student/Family Resources
- Registration for Family Events
- Spartan Family Newsletter Archive

### Guest Access

#### View Student Selected Records\*

- *Examples:*
  - *Grades*
  - *Class Schedule*
  - *Account Holds*
  - *Financial Aid*

*\*Students control ALL access to visible fields in this system.*



Questions?  
Email  
[families@uncg.edu](mailto:families@uncg.edu)

# HEADS UP!

Access to the Spartan Family Portal is open! Check your email or visit:

<https://go.uncg.edu/parentsandfamilies>

Guest Access account information will begin in September – should your student elect guest access to their records.





# PARENT & FAMILY ADVISORY COUNCIL

## Mission:

The mission of the Parent & Family Advisory Council of (PFAC) The University of North Carolina at Greensboro is to strengthen the quality of the UNCG educational experience by promoting communication, inspiring goodwill and support for the University, and enhancing high-quality programs and educational opportunities for students.



2025-2026 Parent & Family  
Advisory Council (PFAC)  
Application



# SPARTAN FAMILY WEEKEND

Explore campus during a fun-filled weekend with:

- LARGE CELEBRATIONS
- MUSIC
- BONFIRE
- SPECIAL FAMILY WEEKEND PROGRAMS
- AND MORE!

More information will be posted on the Student Affairs site/social media as the date approaches!  
Tickets on sale in July via the Spartan Family Portal.

*Save the Date!*

**SPARTAN  
FAMILY WEEKEND**

**OCTOBER 17-19**

*Check the link below for updates!*

**GO.UNCG.EDU/SFW25**  
TICKETS GO ON SALE IN JULY!







# THANK YOU

**PLEASE FILL OUT A PHYSICAL OR DIGITAL COMMENT CARD**



+336-334-5099



families@uncg.edu



<https://sa.uncg.edu/division-of-student-affairs/parents-families/>



Mossman Administration Building

**SOAR**  
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# WHAT'S NEXT?

## 1 FAMILY EXPERIENCES

- 9:40 – 10:25 a.m. Coffee & Questions: EUC, Bookstore
- 9:45 – 11:20 a.m. Letter to Your Spartan: EUC, Dogwood

## 2 DROP-IN SESSIONS

10 a.m. – 11:20 a.m.

6-Tech, Bienvenidos Familia, Financial Aid, Community @ the G, Title IX, TriO, and UNCG Study Abroad!

## 3 TOURS

Times vary

- Tours on Demand
- Scheduled Tours

## 4 SPARTAN EXPO

**SOAR**  
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