Registration Error Quick Reference Guide

Got an Error Message?
When you successfully register for a class, it will display at the top of your Registration Screen with the phrase WEB REGISTERED. If you are unsuccessful, you will get a message below the list of WEB REGISTERED courses that looks something like this:

<table>
<thead>
<tr>
<th>Status</th>
<th>CRN</th>
<th>Subj</th>
<th>Crse</th>
<th>Sec</th>
<th>Level</th>
<th>Cred</th>
<th>Grade Mode</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time conflict with CRN 80886 85706 CST</td>
<td>105</td>
<td>08</td>
<td>Undergraduate</td>
<td>3.000</td>
<td>Standard</td>
<td>Introduction to Communication Studies</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Class Restriction
Problem: You are trying to register for a course that is restricted to a specific class or classes: e.g. Sophomore, junior, or senior standing.
Remedy: You will need to pick a different course.

Closed Section
Problem: You are trying to register for a class that is already at full capacity and there is no waiting list option.
Remedy: You will need to pick another course for now, and continue to watch this class to see if a seat becomes available.

Connected Course Drop Confirmation
Problem: You will see a “Connected Course Drop Confirmation” screen if you are attempting to drop a course that is linked (connected) in some way to another course that you are registered for. Example: BUS 315 requires MGT 301 as a prerequisite or corequisite. If you are registered for both and try to drop MGT 301, you would no longer be meeting the pre/corequisite requirement for BUS 315, unless you’ve already taken MGT 301.
Remedy: Drop the connected courses at the same time. Do not drop the pre/corequisite course before you drop the course that requires it—you need to drop them simultaneously. Note: Consult your advisor before you remove a pre/corequisite course from your schedule.

Corequisite
Problem: You will receive a “Corequisite” error if you are trying to register for a course that has a required additional component, such as a recitation (or “R” section) or a lab (or “L” section). The error message will tell you what the required additional component is.
Remedy: You will need to register for both CRNs at the same time. Enter the first CRN into one block, enter the second CRN into another block, then click on “Submit Changes.” You have to register both CRNs simultaneously before submitting the changes to register.

Field of Study Restriction
Problem: You will receive a “Field of Study” error message if you register for a course that is restricted to certain majors. This includes sections of courses reserved for Online Degree-Seeking students, and can also include courses restricted to students who are fully admitted to their major.
Remedy: Check the restrictions in the Catalog to see if you are eligible to take the course. If you received this error from an online section, you will need to find a “Greensboro - Main” (face to face) section to register for that is not restricted to online program students only.

Open-Reserved for Waitlist
Problem: The course schedule is reflecting that there is an open seat in the course, but that open seat is being reserved for students who have joined the course’s waitlist.
Remedy: Click on the Action pull down menu to join the Waitlist. You will be able to see your number on the waitlist, so you will have a sense of how successful you may be in getting into the class. When a space becomes available in a class, the next student in the waitlist receives an e-mail to their preferred email address indicating that the seat is being held for them for 24 hours, and that they should register for the course using UNCGenie. If the student does not register within 24 hours, they are dropped from the waitlist.

Prerequisite and Test Score error
Problem: You will receive a “Prerequisite and Test Score” error if you register for a course that has a prerequisite that you have not taken or passed successfully. Note: There may also be more than one prerequisite required for the course.
Remedy: If you have not met the prerequisite, you must search for a different course. If you think you have satisfied the prerequisite for the course, please contact your Advisor.
**Program Restriction**

**Problem**
You will receive a “Program Restriction” error if you are trying to register for courses that are restricted to our online students only.

**Remedy**
You will need to find a “Greensboro - Main” campus (face to face) course to register for that is not restricted to online program students only.

**Reserve Closed**

**Problem**
You will receive a “Reserve Closed” error when you are trying to register for a class that has some seats restricted for a special population (e.g. online students only). If you receive the “Reserve Closed” error, there are no seats remaining for main-campus students.

**Remedy**
You will need to register for another section of the course or refer to your advising sheet for an alternative course to register for.

**Student Attribute Restriction**

**Problem**
You are trying to register for a class that is reserved for students who belong to a particular group (e.g. Honors College).

**Remedy**
You will need to choose another course.

**Time Conflict**

**Problem**
You are trying to add a course scheduled at a time that overlaps with the schedule of a course in which you are already registered. The error message will tell you the two course reference numbers that conflict with one another. Check your Student Schedule by Day and Time, then look for a alternate section of either of the courses. If you can’t find alternates, you will need to look for an alternate course.

**Written Permission Required**

**Problem**
You are trying to register for a class that requires the Written Permission of the Instructor.

Classes that have written permission restrictions are usually designed for very specific sets of students in mind, and those students usually have already been granted the permission they need to enroll. You can request permission if you wish by emailing the course instructor, but you may simply want to select another course.

**Not sure how to find restriction and prerequisite information?**
Check the Class Details box in the Course Schedule.

Make sure you view Course Description, Restrictions, Corequisites, & Prerequisites.