Got an Error Message?
The most common registration error messages are below. If you receive an error that is not in this list, or if you are still unable to determine why you are receiving the error, please contact your advisor.

**Program Restriction (Online vs Greensboro - Main Campus)**
*You will receive a “Program Restriction” error if you are trying to register for courses that are restricted to our online-only students.

<table>
<thead>
<tr>
<th>Status</th>
<th>CRN</th>
<th>Subj Crse Sec Level</th>
<th>Cred</th>
<th>Grade Mode Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Restriction</td>
<td>10692</td>
<td>ISM 110 12</td>
<td>3.000</td>
<td>Business Computing I</td>
</tr>
</tbody>
</table>

**Remedy:** You will need to find a “Greensboro - Main” campus (face to face) course to register for that is not restricted to online program students only. See the example at the end of this document.

**Reserve Closed (split seats Online/Greensboro - Main Campus)**
*You will receive a “Reserve Closed” error when you are trying to register for a class that has some seats restricted to our online students only. If you receive the “Reserve Closed” error, there are no seats remaining for main-campus students.

<table>
<thead>
<tr>
<th>Status</th>
<th>CRN</th>
<th>Subj Crse Sec Level</th>
<th>Cred</th>
<th>Grade Mode Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reserve Closed</td>
<td>12727</td>
<td>ISM 218 02</td>
<td>3.000</td>
<td>Database Systems</td>
</tr>
</tbody>
</table>

**Remedy:** You will need to register for another section of the course or refer to your advising sheet for an alternative course to register for.

**Prerequisite and Test Score Error**
*You will receive a “Prerequisite and Test Score” error if you register for a course that has a prerequisite that you have not taken or passed successfully. Note: There may also be more than one prerequisite required for the course.

<table>
<thead>
<tr>
<th>Status</th>
<th>CRN</th>
<th>Subj Crse Sec Level</th>
<th>Cred</th>
<th>Grade Mode Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prerequisite and Test score</td>
<td>13015</td>
<td>ACC 201 02</td>
<td>3.000</td>
<td>Financial Accounting</td>
</tr>
</tbody>
</table>

**Remedy:** If you have not met the prerequisite, you must search for a different course. If you think you have satisfied the prerequisite for the course, please contact your Advisor.

**Corequisite Error**
*You will receive a “Corequisite” error if you are trying to register for a course that has a required additional component, such as a recitation (“R” section) or a lab (“L” section). In the example below, ECO 201R is required with ECO 201, so you would have to register for one section of ECO 201 and one section of ECO 201R at the same time.

<table>
<thead>
<tr>
<th>Status</th>
<th>CRN</th>
<th>Subj Crse Sec Level</th>
<th>Cred</th>
<th>Grade Mode Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corequisite</td>
<td>10952</td>
<td>ECO 201 02</td>
<td>3.000</td>
<td>Principles of Microeconomics</td>
</tr>
</tbody>
</table>
Remedy: You will need to register for both CRNs at the same time. Enter the first CRN into one block, enter the second CRN into another block, then click on “Submit Changes.” You have to register both CRNs simultaneously before submitting the changes to register.

**Class Restriction**
* You will receive a “Class Restriction” error message if you try to register for a course that is restricted to a specific class standing (Sophomore, Junior, etc.) that you do not have. For example, if you are a freshman, you will receive this error if you try to register for a course that requires sophomore standing or higher.

Remedy: Check your advising sheet to verify courses you are eligible to take. If you think you have satisfied the class standing restriction for the course, please contact your Advisor.

**Field of Study Restriction:**
* You will receive a “Field of Study” error message if you register for a course that is restricted to certain majors. This includes sections of courses reserved for Online Degree-Seeking students, and can also include courses restricted to students that are fully admitted to their major.

Remedy: Check your advising sheet to verify courses you are eligible to take. If you received this error from an online section, you will need to find a “Greensboro – Main” (face to face) section to register for that is not restricted to online program students only.

**Waitlist:**
* You will see a “waitlisted” error if you are attempting to add a course that is closed but has a waitlist.

Remedy: You can add yourself to the waitlist by clicking on the “Actions” box and selecting “Waitlist through UNCGenie.” There is a limited number of spots available on the waitlist, so you may see a “waitlist closed” error. If the waitlist is closed, you cannot add yourself to it.

**Connected Course Drop Confirmation:**
* You will see a “Connected Course Drop Confirmation” screen if you are attempting to drop a course that is linked (connected) in some way to another course that you are registered for. Example: BUS 315 requires MGT 301 as a prerequisite -or- corequisite. If you are registered for both and try to drop MGT 301, you would no longer be meeting the pre/corequisite requirement for BUS 315, unless you’ve already taken MGT 301.
Remedy: Drop the connected courses at the same time. Do not drop the pre/corequisite course before you drop the course that requires it—you need to drop them simultaneously.
Note: Consult your advisor before you remove a pre/corequisite course from your schedule.

Not sure how to find restriction and prerequisite information?

Click on the course title to access the “Class Details” box. Look at the “Course Description,” “Restrictions,” and “Prerequisites” tabs to check your eligibility for each class.

Some courses are restricted to students that have been fully admitted to the major. Pre-major students (Pre-Accounting, Pre-Marketing, etc.) are not eligible to take those courses.

Note: The letter “O” at the end of the “Programs” note means that the course is restricted to online-only students. Main-campus students are not eligible for that section of the course.

For additional course search details, access our course search guide:
BUSS Course Search Guide 2021 – 2022