Hi Future Spartans! Welcome to UNCG and Campus Enterprises.

In order to help you make a successful transition to campus life, we are going to share some pointers from a few of our areas:

- The UNCG Bookstore
- UNCG Spartan Dining
- Spartan Card Center and Student Post Office and
- Parking and Campus Access Management

Our first area is the UNCG Bookstore.

Located inside the Elliott University Center, the UNCG Bookstore is your destination for all your textbook needs.

We are your one-stop success shop. Get your course materials quickly and easily. Find everything from books to spirit wear to office supplies. Stop by the Barnes & Noble Café for your favorite Starbucks drink and snack too!

Life is stressful enough, so we want to make it easy for you to get your course materials.

The option is yours on how you want to have your textbooks:
Rent – save up to 90% off new course material purchases
Buy – new or used – your choice.
Go Digital! This is your best value and allows you to easily have your course materials anywhere you are.
Whether you want to come to the bookstore to rent or buy your textbooks or manage it online, we have some tips for you.

If you choose to come into the store to look for your books, be sure to bring a copy of your course schedule and we can help you find the right materials. Textbooks are located upstairs. You’ll find that they are in alphabetical order by subject. We have staff on hand to help you at any point.

Prefer to order your textbook needs online? No problem, we have made it easy to handle. Go online to uncg.bncollege.com to start your ordering process. We have a course materials tool that makes it easy to navigate. Once you’re done, you can choose to have your materials shipped or picked up for FREE in store when you come to campus.

Bartleby Learn is an easier way to study hard! Trial subscriptions give you the first month free when you sign up. Bartleby learn cost $9.99 per month after the trial and that is $5.00 cheaper than Chegg Study. It also offers 25 more questions per month. For more information, go online to www.bartleby.com

Bartleby Write is your 24/7 virtual writing center. Throughout your college career, you’re going to have papers to write and this is a great opportunity to add on when you need some assistance in
proofreading that big paper. Access to Bartleby write helps with citation generation plagiarism detection, and grammar and spell checks. Competitor products can run upwards of $30 per month. Bartleby Write is $9.99 per month after your free trial. It can be cancelled at any time. For more information, check with any Bookstore staff.

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Be sure to check us out for all your essential needs. We carry a large supply of school supplies, technology and electronics, t-shirts, sweatshirts, jackets, gifts, and general ready books and magazines. We offer a great selection of national bestsellers and local authors. Located next to the Bookstore is our Barnes & Noble Café proudly serving Starbucks coffee. We also serve pizza, sandwiches and more.

We also can help you with your creative side! Our Art Loft is located in The Shops at Spartan Village on Glenwood Ave. Check us out for all your artistic needs.

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Now that you’ve decided on your schedule and textbooks, you’re probably wondering if there are options on how to pay for it.

Check out Bookstore Bucks. You can choose to have up to $750 per semester added to your Student Account to be able to use for purchases from the UNCG Bookstore. You can start adding them on July 1st and begin using them in August.

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Get all the updates on the Bookstore as well as coupons, reminders and event notifications by downloading the Bookstore app on your smartphone. You can even collect your Café loyalty points in the app!

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We are always looking for great team members! We have a fun environment to work in and you'll earn competitive wages and employee discounts. Check out our open positions and apply online at bncollegejobs.com

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We hope you will consider participating in our Student Pulse survey and share your experiences. As a thanks for doing this, you will receive a 20% campus store coupon and a chance to win a $1000 VISA gift card!!

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Thank you for spending a few minutes learning about how the UNCG Bookstore can help you succeed in your college career. We appreciate you considering to ‘shop local’ and keep your sales on campus. We are proud to be a part of the UNCG community. A portion of all sales goes directly to help support the academic mission on campus.

As a parting gift – here’s another opportunity for a discount on your next purchase at your UNCG Bookstore. Use the Code SPRING 20 in the store or online. But be sure to act quickly - this code expires on July 16, 2020.

Thank you!

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Choosing to join a meal plan at UNCG, gives you an unmatched dining experience full of creative culinary concepts, healthy options, diverse cuisine, nutrition services, special events and more. Each of our meal plans offer something different so no matter who you are or how you eat, you can find a meal plan that works best for your schedule and lifestyle.

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Let’s break down the mechanics of a meal plan.
The plans have a ‘meal swipe’ which grant you access into Fountain View. They also offer ‘premium swipes’ which give you some flexibility in your meal plan. Use these premium swipes at select retail locations after 4 pm. And your meal plan offers some value in Flex dollars. You can use your Flex dollars at any dining location on campus, as well as the Barnes & Noble Café and any of our Flex partners. You can also use it to purchase selections from the Pepsi vending and Snack vending machines.

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#Findyourtastehere – Choosing your meal plan starts here.

Moving to campus and starting your college career is hard enough. We want to help ease that transition and make eating on campus easy. Freshmen living on campus have a choice of two great plans designed to meet your needs. You can choose from The Unlimited plan or the Spiro’s 15. With the Unlimited Plan, you can come up to Fountain View as many times a day as you like. Maybe you just want a cup of coffee on your way to class and then like to have breakfast later. That’s fine. Just need to run through and grab a to-go lunch. That’s fine too. Want to meet up with your friends and just have a snack and drink. No problem. You will enjoy five premium swipes that you can use at select dining retail locations.

The Spiro’s 15 Plan offers you fifteen meals per week during the semester plus $250 in Flex dollars. You’ll also enjoy five premium swipes.
No matter what your food preferences are, we have you covered.

Visit us in Moran Commons (where the fountain is) and you’ll find our main dining hall – Fountain View. Here we offer a great variety of food options. From breakfast to dinner, we have you covered. On our lower level, you’ll find Taco Bell and our Spartan Market. If you’re over near the Elliott University Center, stop by our Food Court and you’ll have options from Salsarita’s as well as our own Burger 336, Create and Build Pizza. Our Market at EUC has everything you might need in a convenience store. And of course, we have Chick Fil A on the lower level of the EUC!

Your Flex dollars can also be used over in The Shops at Spartan Village with Bestway Grocery, Tropical Smoothie Café, Taco Bao, Pita Delight and Home Slice.

We know you have some questions, so we’ve put together some of the most frequently asked questions. If you have a question we haven’t listed, please let us know.

I won’t read through all of the FAQ’s, but do want to point out one in particular.

We understand how challenging dining with special dietary needs can be. If you have dietary or allergy related concerns, please connect with our on-campus registered dietitian, Amy Moyer. We have provided a QR code that will directly link you to her information.

Well, one more very important question…..What time does the
The dining hall opens Monday through Thursday from seven a.m. to eight-thirty p.m. On Fridays, Fountain View opens up at 7:00 a.m. and closes at seven-thirty p.m. Our hours of service change on the weekends. On Saturday, we open from nine a.m. and close at 7:30 p.m. On Sundays, we open at 9:00 a.m. and close at 8:00 p.m.

To get more information on dining and our events, be sure to follow us on social media. Thanks for dining with us!

Also located in Moran Commons on the first floor is our Business Center. Here you will find the SpartanCard Center and Spartan Mail. You'll see us as you walk in from the fountain side. We are located next to the Spartan Market. You'll also have access to ATMs here.

The SpartanCard is your all-in-one campus ID card. In addition to serving as your student ID, the SpartanCard is also your library card, your meal card, and a convenient form of payment across campus. This card will play a large part in your campus life by allowing you access to university programs and services. If you store money on your SpartanCard using SpartanCash, you won't need a dime in your pocket.

Before you can get your card, we need you to submit your photo to us. Please follow the provided web address to Spartan PhotoLink. There you will find all the necessary criteria to have your photo approved for the SpartanCard. We review all photos submitted
online to make sure they comply with our requirements. If it doesn’t, we won’t be able to have your card ready for pickup in August. If you have questions, please call us.

After your photo is accepted, you will be able to pickup your SpartanCard during the August SOAR in the Business Center. To pick up your SpartanCard, you will need:

- Valid, government-issued, photo ID
- SOAR Badge or already be registered for Fall Classes
- 9-Digit University ID Number

We always get asked just what is a valid, government-issued, photo ID? We will always accept valid (current or active) Driver’s License, Passport, Military ID, State ID, or original Birth Certificate & Social Security Card together in lieu of a photo ID. We can accept other documentation with a verification process, but you would need to speak with a manager to receive confirmation in that case.

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The SpartanCard Center handles more than just new and replacement SpartanCards. We can also deposit Flex (that same stored value account mentioned by Dining) as well as SpartanCash, an additional stored value account which can be used anywhere the SpartanCard is accepted. SpartanCash is required for pay-for-print stations and can even be used to get out of the Walker and Oakland Parking Decks.

We also offer FAX services for those times when documents need to be faxed.

Because the SpartanCard is involved with Bookstore Bucks, Meal Plans, Door Access, and many other aspects of daily Campus life, we can often answer a variety of questions. So, if you have any, please let us know.
Many of you are very skilled at online shopping and having packages delivered to you, but we know that your families will want to keep in touch. Spartan Mail (the student post office) will be the place both of those things happen. The first thing you’ll notice when you stop by is you won’t see any mailboxes. That’s right, we don’t have a mailbox for every student. We use a different format for receiving mail and packages. Because of that, it’s important to know how to have your mail addressed so that we can notify you that ‘you’ve got mail’.

For Residential Students (those of you with an assignment from Housing and Residence Life), the address format in the box on the left is required for envelope and package mail to be delivered. All appropriately addressed student mail will come to our office where it will be assigned to you electronically. You will receive an email notification with a pickup code. Bring that code(s) and your SpartanCard to the pickup window to receive your parcels.

While it’s always fun to receive mail, we also offer standard Post Office services as well. We sell stamps, envelopes, and packaging (for both foreign and domestic shipping). Our office is a drop off for USPS, Fed Ex, DHL, and UPS. These services are open to all students, faculty and staff.

Did you know that we offer passport services as well? UNCG’s Passport Services office is an official passport acceptance facility open to students, employees and the public. Here you can apply for a U.S. passport directly through our office by scheduling an appointment with one of our passport agents. More information can be found on our website at passport.uncg.edu.
The office of Parking Operations and Campus Access Management serves students by providing safe and accessible facilities to park their vehicles while they are on campus. The office also serves as both a provider and advocate of sustainable, alternative transportation.

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At this time, all UNCG students may park a vehicle on campus property, provided they purchase a permit. Permits are issued based upon whether a student lives in university owned housing or commutes to campus. There are three kinds of parking arrangements at UNCG. Parking Deck permits are $490 a year and allows for 24/7 card access to a designated date. Surface lot permits are $333 a year. Surface lots are located mainly on the perimeter of campus and are convenient to many academic and residential buildings. Remote Lot and Park and Ride lot permits are $193 per year. Students would ride a UNCG owned and operated shuttle to campus from the remote lots. The lots are located less than a mile from campus on West Gate City Boulevard. Deck and surface lot permits are always in high demand. If one of those options is your choice, you may be placed on a waitlist before purchasing a permit. A student may be on one deck and one surface lot waitlist at any given time. Students may purchase a different permit while they are on a waitlist and may swap out permits when they are notified that a waitlisted permit is available.

Students must be registered for classes before registering for a parking permit or being placed on a waitlist. You can register for permits or waitlists at parkingpermits.uncg.edu. You’ll need your university email and password to access the site. Be sure you have your vehicle’s make, model, color, license plate, liability insurance carrier and insurance policy number handy.

You won’t pay for the permit on the registration website. Charges for the permit will be sent to your student account. This is the same account where tuition, room and board are also charged. To
avoid two billing statements, we recommend that you purchase your permit before June 30\textsuperscript{th}. If the permit is ordered on or before August 1\textsuperscript{st}, the permit will be mailed to the address you provided during the permit registration process. If the permit is ordered after August 1\textsuperscript{st}, you will need to bring a photo ID and retrieve the permit from the Walker Deck Parking Office during business hours. Permit refunds are offered on a pro-rated basis. Permits can be returned for a pro-rated refund on or before March 31\textsuperscript{st} of each permit year (August 1 – July 31).

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We encourage you to explore alternative transportation options at UNCG. It’s both environmentally cleaner and economically cheaper than private vehicle usage. Students have a wide variety of alternative transportation options to meet their needs.

We are proud to have been the first university to feature the LIME brand of electric scooters. Lime scooters are great for short trips between buildings on campus and the surrounding neighborhoods. UNCG students can also ride GTA and HEAT buses fare free. GTA is the transit bus service for the City of Greensboro. HEAT is an offshoot of GTA. The HEAT routes focus on connecting the various colleges and universities in Greensboro to places students like to visit. Such destinations include Walmart, Four Seasons Town Centre and Friendly Center.

UNCG Parking also operates the Spartan Chariot and Park and Ride shuttle services, which connect various points on campus across three separate routes.

Most GTA and HEAT routes begin and end at the multi-modal Galyon Depot in Downtown Greensboro. Students may then connect to Amtrak and Greyhound Services. PART serves as the inter-county transit provider for the Piedmont Triad region. PART’s Randolph County Express stops on West Gate City Blvd in front of the UNCG Police Building. Beginning in the Summer of 2020,
PART’s Davidson County Express will serve our campus.

Lyft and Uber rideshare services both serve the Greensboro market and can easily be hailed from most anywhere on campus. Share the Ride NC is a free carpool service, dedicated to connecting commuters who wish to carpool. Users can setup one time or recurring carpools. Members of Share the Ride NC can take part in our free Carpool Club. Carpool Club allows students and employees to share the cost of a parking rideshare permit between eligible carpool members. Designated Carpool Club parking spaces are located throughout campus.

Parking Operations and Campus Access Management is always here to address any questions or concerns. We are always open at our website, parking.uncg.edu. You may also email us at parking@uncg.edu or call our main line at 336-334-5681.

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Thank you for your interest in Campus Enterprises. We are here to help you!