Cashiers and Student Accounts Office
Presentation Topics

- Charges
- Payment process and options
- Student Account Center
- Registration confirmation
- Tax information
- Questions?
# Charges

The University of North Carolina
Greensboro
Cashier and Student Accounts Office
Preliminary Fall 2019 Tuition and Fees

### Undergraduate

<table>
<thead>
<tr>
<th>Credit Hours</th>
<th>In-State</th>
<th>Out-of-State</th>
<th>Resident</th>
<th>Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
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<tr>
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**Total**

<table>
<thead>
<tr>
<th>In-State</th>
<th>Out-of-State</th>
<th>Resident</th>
<th>Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
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### Graduate

<table>
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<th>Resident</th>
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<td>3</td>
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<td>0.0000</td>
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</tbody>
</table>

**Total**

<table>
<thead>
<tr>
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<th>Out-of-State</th>
<th>Resident</th>
<th>Non-Resident</th>
</tr>
</thead>
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<tr>
<td>0.0000</td>
<td>0.0000</td>
<td>0.0000</td>
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### Tuition Differentials

<table>
<thead>
<tr>
<th>Tuition Differential</th>
<th>In-State</th>
<th>Out-of-State</th>
<th>Resident</th>
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<tbody>
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**Total**

<table>
<thead>
<tr>
<th>In-State</th>
<th>Out-of-State</th>
<th>Resident</th>
<th>Non-Resident</th>
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<tbody>
<tr>
<td>0.0000</td>
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<td>0.0000</td>
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</table>

### Room Charges

<table>
<thead>
<tr>
<th>Room Type</th>
<th>In-State</th>
<th>Out-of-State</th>
<th>Resident</th>
<th>Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>1200.00</td>
<td>1200.00</td>
<td>1200.00</td>
<td>1200.00</td>
</tr>
<tr>
<td>Double</td>
<td>1400.00</td>
<td>1400.00</td>
<td>1400.00</td>
<td>1400.00</td>
</tr>
</tbody>
</table>

**Total**

<table>
<thead>
<tr>
<th>Room Type</th>
<th>In-State</th>
<th>Out-of-State</th>
<th>Resident</th>
<th>Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>1200.00</td>
<td>1200.00</td>
<td>1200.00</td>
<td>1200.00</td>
</tr>
<tr>
<td>Double</td>
<td>1400.00</td>
<td>1400.00</td>
<td>1400.00</td>
<td>1400.00</td>
</tr>
</tbody>
</table>

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**Note:**

- Tuition rates are subject to change and are based on the North Carolina legislation. The University reserves the right to adjust any charges without prior notice.
- The University may impose additional fees for course or program-related costs.
- For the most up-to-date information, please visit: [https://csh.uncg.edu/](https://csh.uncg.edu/)
North Carolina General Statute § 116-143.9 requires tuition rates at all UNC institutions be fixed for **eight consecutive semesters** (not including summer sessions) for all **North Carolina residents** who are **first-time undergraduate** students seeking a baccalaureate degree.

[https://csh.uncg.edu/uncg-fixed-tuition-guarantee/](https://csh.uncg.edu/uncg-fixed-tuition-guarantee/)
Payment Process

Register

View eBill:
July 9

Pay by:
July 30
Payment Methods

- In person
- Online
- By mail
## Other Payment Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial Aid</td>
<td>Work with the Financial Aid Office</td>
</tr>
<tr>
<td>3&lt;sup&gt;rd&lt;/sup&gt; Party Billing</td>
<td>Work with the Cashiers Office - Amy Cook</td>
</tr>
<tr>
<td>Payment Plan</td>
<td>Set up in the Student Account Center</td>
</tr>
</tbody>
</table>
Payment Plan

- Real-time plan
- 5 or 4 monthly payment options
- 1st payment + enrollment fee ($35) due at sign-up

https://csh.uncg.edu/payment-plan-information/
Student Account Center

- View eBills and current account activity
- Make payments
- Set up payment plan
- Set up direct deposit
- Add authorized user(s)
- View tax information
Login to Student Account Center

KEN JEONG: FIND YOUR PASSION, BE PERSISTENT

Apply Now
Majors
Campus Life
Visit UNCG
*Authorized Users*

**Welcome Spartans!**

Welcome to the UNCG Student Account Suite. This 24/7 service lets students and their families view bills, make payments, and manage the student account. Students may log in using their University ID and PIN. Parents, guardians, or employees require student permission through the student's authorized user process.

If you have any questions about the system, please send an e-mail to

career@uncg.edu

**Student Account Suite Features**

**Student Account Center**

- Check your balance
- Make a payment towards your balance.
- View your payment history.
- View your payment methods for quick and easy payments.
- As a student, provide permission to others (parents, employees, etc.) to view your bill and make payments.

**Payment Plan Management**

- Enroll in a payment plan so you can pay your balance in installments.
- View your current payment plan status.
- Make a payment towards one of your installments.
- Schedule future installment payments.

**E-Billing**

- View and print your billing statement.

**Refunds**

- Enter your bank account information so that refunds can be deposited into your account electronically.

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**Please select a login option below:**

**Student Access**

- University ID
- PIN

**Authorized User Access**

- Login for parents or others who have been granted access.

**Forgot Password**

- If your authorized user account is locked, please wait 15 minutes and select the ‘Forgot Password’ link above to reset password.

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**UNCGenie Homepage**

- For security reasons you should use the most recent available browser (Firefox, IE, Chrome etc. for your OS). Most features in UNCGenie work with most browsers.
- If you are having problems please read UNCGenie Browser FAQ.

Please be aware - Use of Bookmarks inside UNCGenie may result in Page Not Found Errors!
Homepage

Announcement

Please select payment option

- Student Account
  - ID: x000006378
  - Balance: $1,760.28

Statements

- Your latest eBill Statement
  - (12/14/18) Statement
- Your latest 1098-T Tax statement
  - 2017 1098-T Statement

Term Balances

- Spring 2019
  - $1,760.28
# Sample eBill

**Student Schedule/Bill**

<table>
<thead>
<tr>
<th>CHARGED</th>
<th>CREDITS/ANTICIPATED CREDITS</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.50</td>
<td>Federal Pell Grant 1,356.00</td>
</tr>
<tr>
<td>288.00</td>
<td>UNC Need Based Grant 1,001.00</td>
</tr>
<tr>
<td>300.00</td>
<td>NC Edu. Lottery Scholarship 575.00</td>
</tr>
<tr>
<td>150.00</td>
<td>Federal Direct Subsidized Loan 1,700.00</td>
</tr>
<tr>
<td>135.00</td>
<td>Federal Direct Unsubsidized Loan 600.00</td>
</tr>
<tr>
<td>6.00</td>
<td>UNCG Bears Scholarship 1,000.00</td>
</tr>
<tr>
<td>2,210.00</td>
<td></td>
</tr>
<tr>
<td>155.00</td>
<td></td>
</tr>
<tr>
<td>350.00</td>
<td></td>
</tr>
<tr>
<td>110.00</td>
<td></td>
</tr>
<tr>
<td>6.00</td>
<td></td>
</tr>
<tr>
<td>2,756.00</td>
<td></td>
</tr>
<tr>
<td>1.50</td>
<td></td>
</tr>
<tr>
<td>Total Charges: $31,293.59</td>
<td></td>
</tr>
</tbody>
</table>

This is a sample bill intended to demonstrate the appearance of a typical UNC Greensboro student bill. Your bill will be customized to your own specific circumstances. The tuition and fees noted on this document are based on preliminary proposed tuition and fees, so they may change before they are finalized. Please refer to your actual bill listed in July for your actual tuition and fees.

**Previous Balance:** $0.00  
**Current Term Balance:** $5,050.05  
**ACCOUNT DUE:** $5,000.00  
**Future Balance:** $50.00

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**The University of North Carolina at Greensboro**  
Cashier and Student Accounts Office  
PO Box 26170 Greensboro, NC 27417-6170  
Ph: 336-334-5811 or 877-216-0250  
http://uahub.uncg.edu/financial-aid-information/
# Current Account Activity

## Student Accounts Balance

**Spring 2019**

<table>
<thead>
<tr>
<th>Description</th>
<th>Code</th>
<th>Date</th>
<th>Amount ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Insurance - Spring</td>
<td>T420</td>
<td>11/18/18</td>
<td>$0.00</td>
</tr>
<tr>
<td>IT &amp; Technology Fee - Spring</td>
<td>T406</td>
<td>11/14/18</td>
<td>$111.48</td>
</tr>
<tr>
<td>Registration Fee - Spring</td>
<td>T407</td>
<td>11/14/18</td>
<td>$6.00</td>
</tr>
<tr>
<td>ASI Fee - Spring</td>
<td>T413</td>
<td>11/14/18</td>
<td>$5.24</td>
</tr>
<tr>
<td>Activities Fee - Spring</td>
<td>T404</td>
<td>11/14/18</td>
<td>$137.52</td>
</tr>
<tr>
<td>Facilities Fee - Spring</td>
<td>T405</td>
<td>11/14/18</td>
<td>$176.76</td>
</tr>
<tr>
<td>Athletics Fee - Spring</td>
<td>T403</td>
<td>11/14/18</td>
<td>$103.26</td>
</tr>
<tr>
<td>In-State Tuition - Spring</td>
<td>T401</td>
<td>11/14/18</td>
<td>$1,155.50</td>
</tr>
<tr>
<td>Campus Security Fee - Spring</td>
<td>T440</td>
<td>11/14/18</td>
<td>$7.50</td>
</tr>
<tr>
<td>Transportation Fee - Spring</td>
<td>T421</td>
<td>11/14/18</td>
<td>$25.02</td>
</tr>
</tbody>
</table>

**Term Balance:** $1,760.28

**Term Balance Including Estimated Aid:** $1,760.28
Make Payment
Payment Plan Enrollment
Payment Plan Enrollment

Spring 2019 4-Pay Plan

Eligible Charges and Credits:
- Tuition and Fees: 1,760.28
- Required down payment: 440.07
- Additional down payment: 508

Balance: 1,760.28

Payment Schedule:
- Setup Fee: Due now: 35.00
- Down payment: Due now: 440.07
- Installment 1: 2/11: 440.07
- Installment 2: 3/11: 440.07
- Installment 3: 4/11: 440.07

Total of installments: 1,320.21
Total due now: 475.07

Set up Automatic Payments:
Would you like to set up payments to be made automatically on the dates shown above?
- Yes, I want to set up payments. Let me choose the payment method that will automatically be used to make a payment on each due date.
- No, I don’t want to set up payments. I will come back and make each payment on or before the due date.
Payment Plan Enrollment

- You must pay the plan fees before enrollment can be processed.
- All installments are paid automatically on their due dates. The payment method you choose will be used for all these payments.
- You are responsible for making sure that the payment method remains valid for the duration of this payment plan.
- If installment amounts change due to new charges or credits, the amounts of scheduled payments will adjust accordingly.

Amount: $475.07
Method: Select Method

*Credit card payments are handled through PayPath®, a tuition payment service.

Electronic Check: Payments can be made from a personal checking or savings account.
Registration Confirmation

1. Login to UNCGenie
2. Click on “Student”
3. Click on “Payment Confirmation”
Tax Information

➢ The **1098-T** form is an annual statement that reports the amount paid to UNCG for qualified tuition and related expenses for each student during the previous calendar year.

➢ If [a social security number] is not yet on file, the student will need to complete a form **W-9S** and submit it to the Cashiers and Student Accounts Office.

https://csh.uncg.edu/tax-information/
Questions?

UNC-G Cashiers and Student Accounts Office

Find your way here ...

- 151 Mossman Building
- 336-334-5831
- cashier@uncg.edu
- csh.uncg.edu

Presenter: Jennifer Hamilton