SOAR Registration – Parents & Family

How do students register at SOAR?

The SOAR Orientation Leaders will bring students over to the Bryan Building. We will go over important information about degree requirements and the registration process. Students will then be led to our computer labs to register. When the students have completed registration, they will go to the Fountain View Dining Hall for lunch.

How will my student know what classes to register for?

The professional Bryan School Undergraduate Student Services advisors will give students suggestions for courses that will meet degree requirements and will show them how to search for the courses they need. We will check their schedules before they leave the lab to be sure they are registered for appropriate courses.

How do they actually register?

We will take the students through the entire registration process and will be in the computer lab with them to help them get registered.

What if the courses my student wants are full?

Students may not get their ideal schedules, but they will be able to get a schedule with courses that meet requirements. They will not get everything they want, but they will get what they need. The process will get easier each semester as students earn more credit hours.

Can we go with our students to help them register?

Unfortunately, no. Space in the labs is limited, and this is the perfect time for your students to learn how to register each semester when you will not be with them. Bryan Advisors will be in the labs to help your students every step of the way. Take a break, attend a session, and get some coffee or a snack. Students will get a printout of their schedules and can discuss them with you after registration.

What if the students need to change their schedules after they register?

Registration is open throughout the end of the first week of classes, so all students can make changes to their schedules as often as necessary until then.

How can my student get help after SOAR?

Bryan Advisors are here year-round. You can contact us via email at any time. You are also encouraged to call our front desk staff at 336-334-5928 during normal business hours for assistance and information.

Should you have any questions or concerns, please feel free to contact the Bryan School Undergraduate Student Services office at bryansch@uncg.edu or call (336) 334-5928.
We want to do what we can to help your student be successful at UNCG. You are an important part of that process, and we welcome any information you feel you should share with us. There are limitations, however, to what we can lawfully share with you.

**What we can do:**

- Give you general information about Bryan School requirements and policies
- Give you general information about UNCG academic requirements and policies
- Explain academic standing, probation, and suspension policies and procedures

**What we cannot do:**

- Discuss your student’s GPA or grades in individual courses
- Discuss your student’s academic standing

**Why we cannot do this:**

Most student records at the University are considered educational records that are protected by the Family Educational Rights and Privacy Act (FERPA).

Examples of educational records include but are not limited to:

- Admissions information for students who are accepted and enrolled
- Grades, test scores, evaluations, courses taken, and official communications regarding a student’s status
- Course work including papers and exams, class schedules

**Student Consent**

We must have signed written consent from the student before releasing any personally identifiable information to any third party.

Written consent to release personally identifiable information must include the following:

- the precise information to be disclosed
- the purpose of the disclosure
- to whom the disclosure may be made
- the expiration date of the consent (a maximum of one year)
- the student’s signature and date of signing

**We strongly encourage you to have a conversation with your student about how the disclosure of grades and academic standing should be handled.**

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